National Insurance Compliance Exchange

Connect. Learn. Share.

NICE Forum Community User Guide

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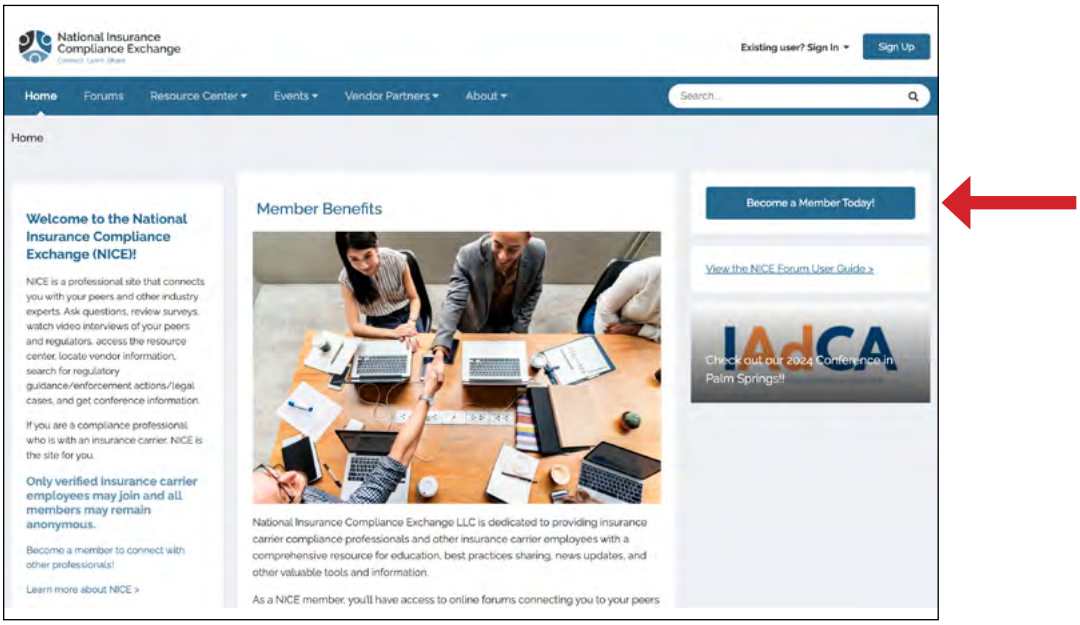
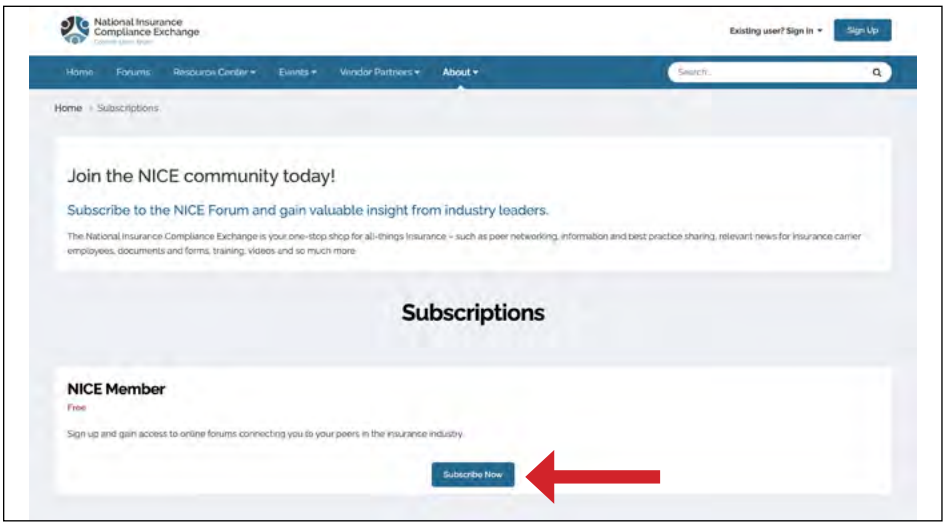
Get Started with the NICE Forum

Sign Up for a Free Membership

Navigate to the NICE Forum homepage, https://nicecomply,com, and click the button that says "Become a Member Today!"

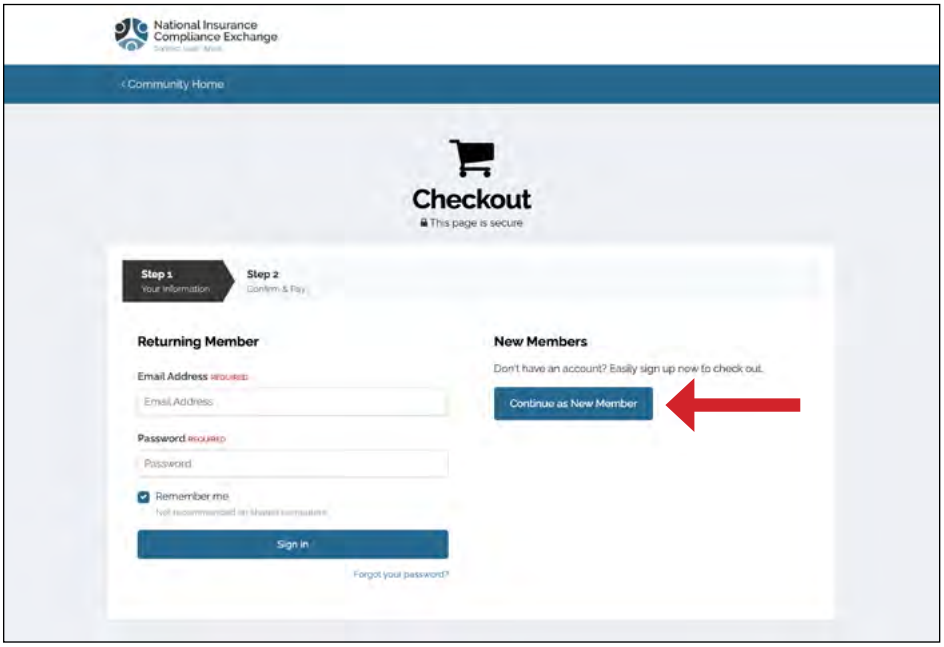


Click "Subscribe Now" and proceed through the sign-up process:

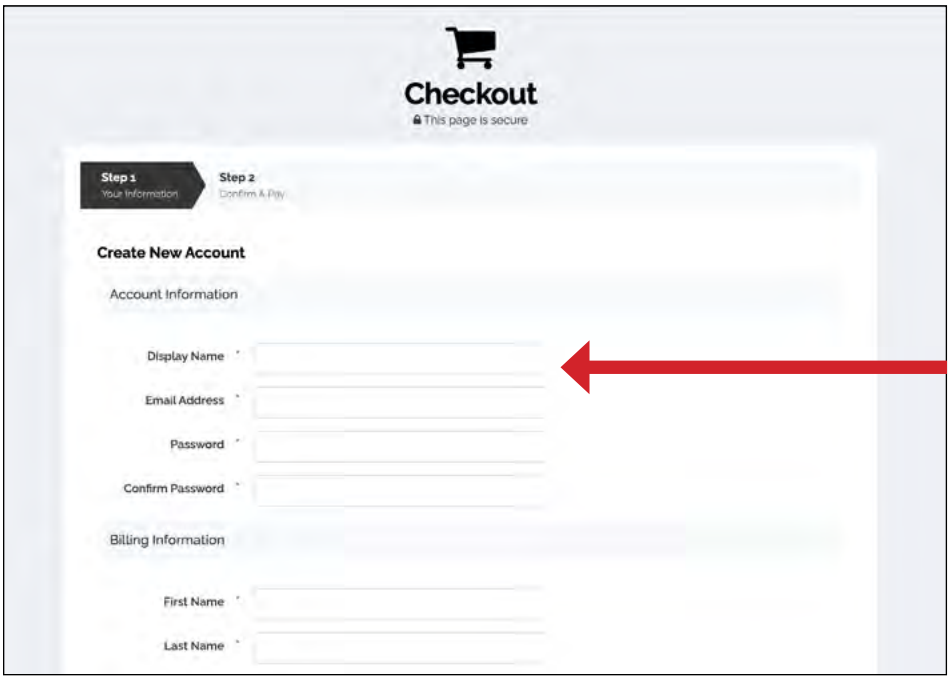


Click "Continue as New Member."

Because the NICE Forum is exclusively for compliance professionals who are associated with an insurance carrier, **please use your company email** when signing up for an account.



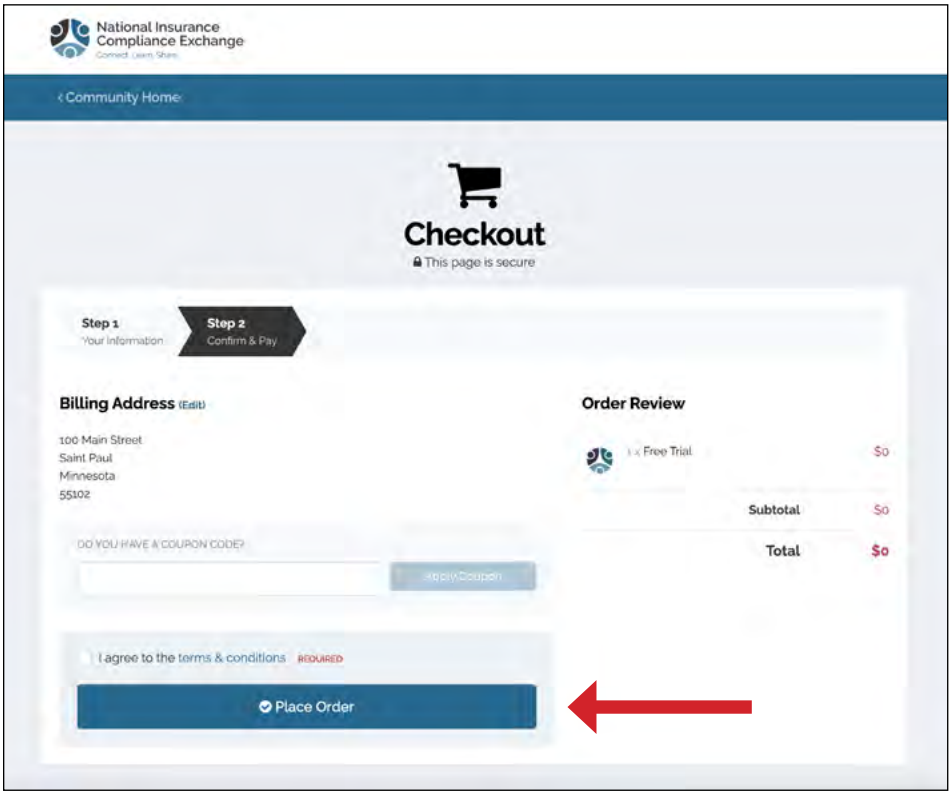
Fill out all of the required fields. **Note that while you must provide a billing address, you do not need to provide credit card information and you will not be billed for anything at this time.**

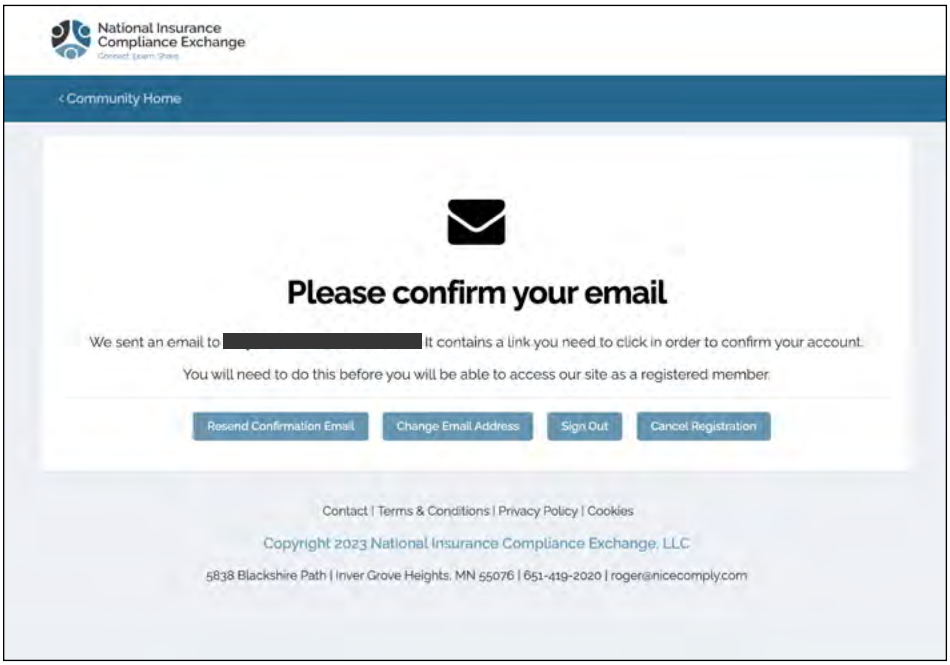


Your "Display Name" is the name that will be displayed to the community. It can be different from your real name.

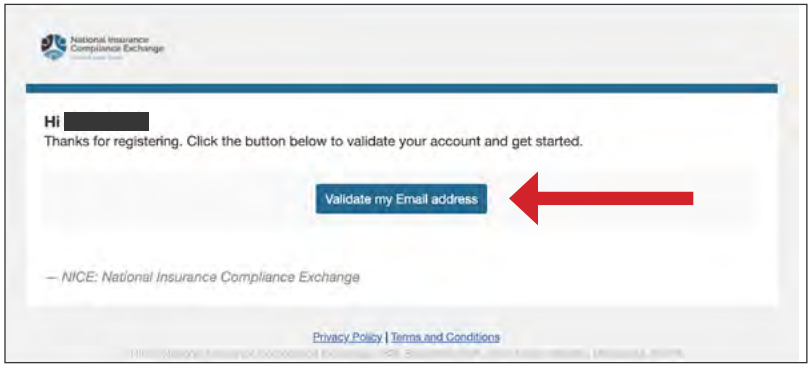
This is how you can remain anonymous on the site.

Review the Terms & Conditions, check the "I agree..." box, and click "Place Order"

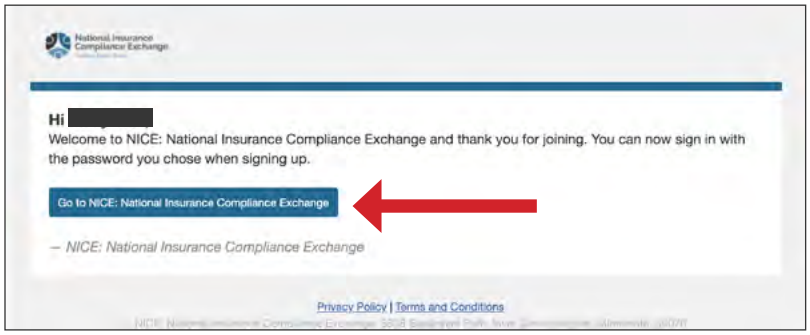




Check your email and click the link that says "Validate your email address."

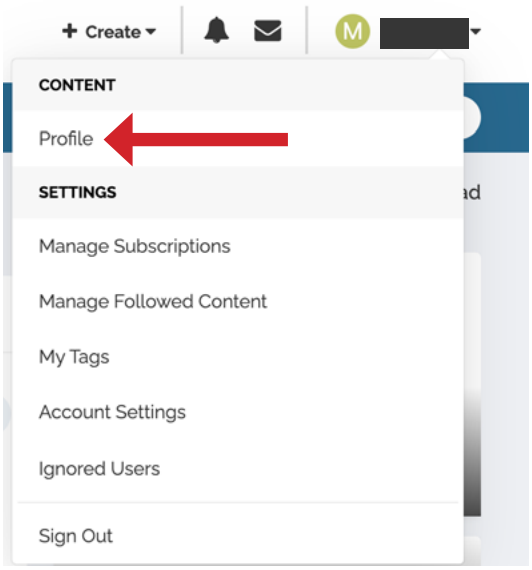


Once an administrator has approved your account, you will receive an email notification that will prompt you to log in.



Customize your Settings

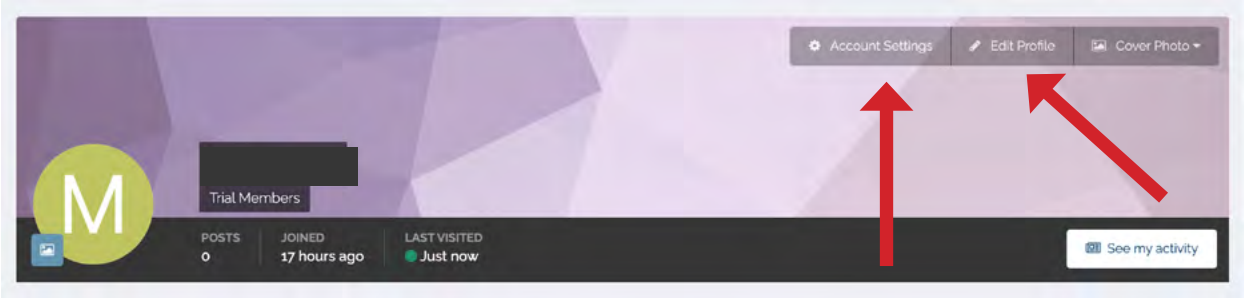
Edit Your Community Profile

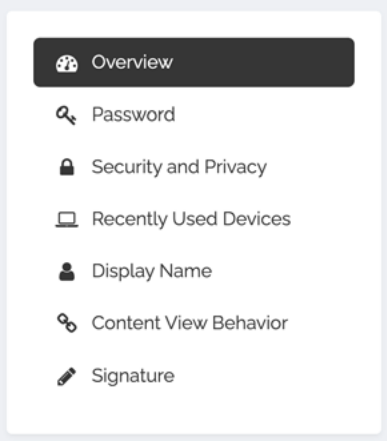


Click on your name in the upper righthand corner. This action will produce a dropdown menu, from which you will select "Profile"

Once you are on your profile, click the "Edit Profile" button, located in your profile header.

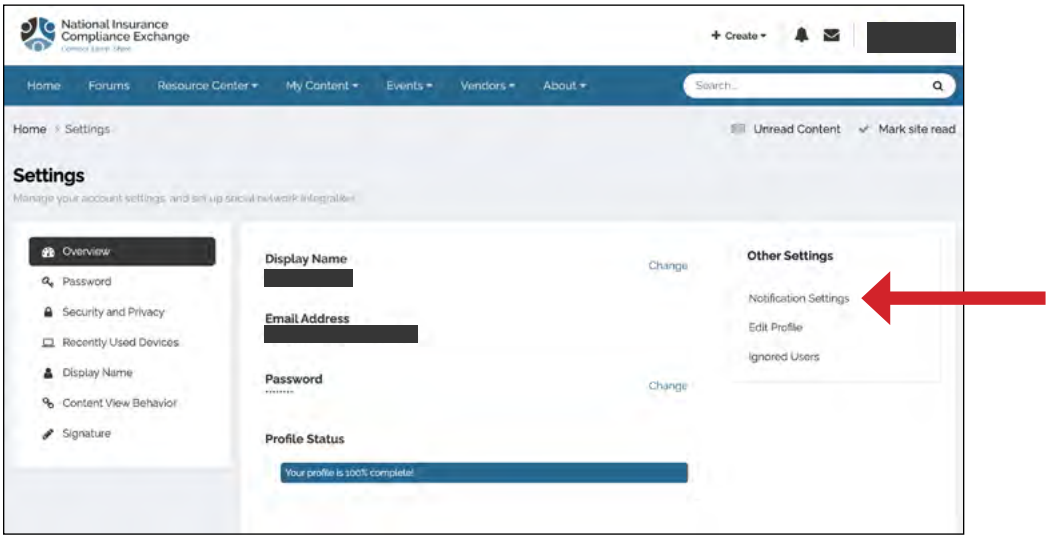
Here, you can update your profile details. When your edits are complete, make sure you click the "Save" button in the bottom righthand corner.



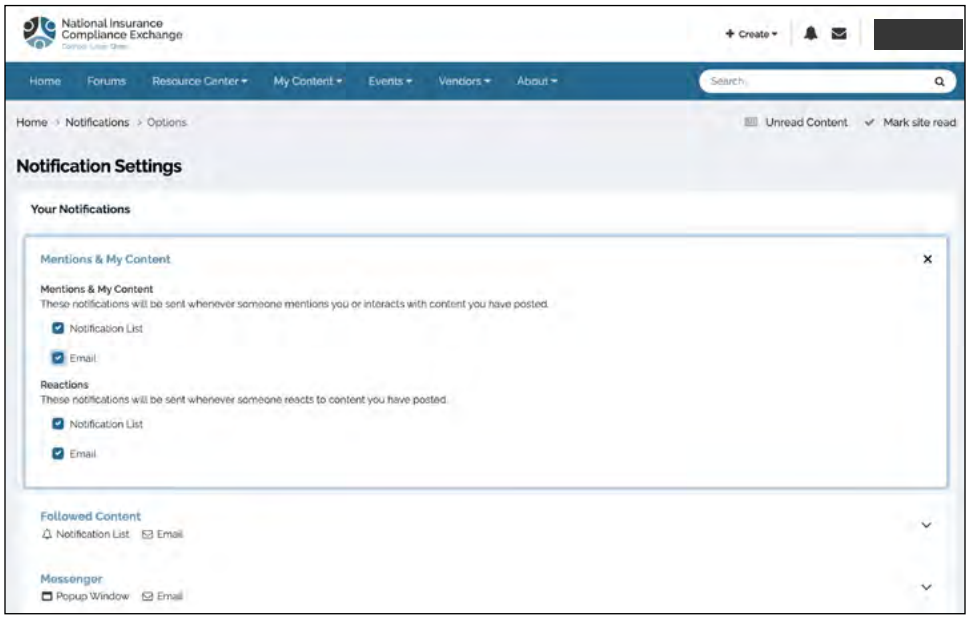


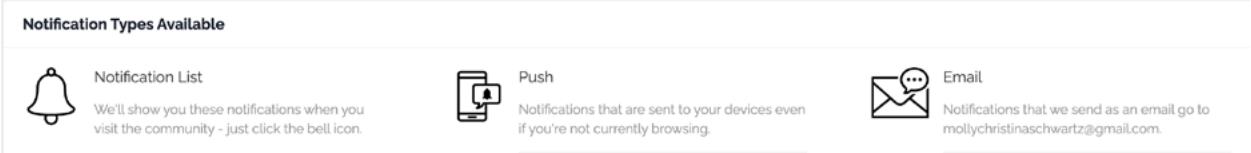
From this section you can also manage your account settings and set up social network integration by clicking on "Account Settings." You can change your password, display name, signature, etc.

Change Your Notification Settings



1. Click on your username in the upper right hand corner
2. From the dropdown menu, select "Account Settings"
3. Click "Notification Settings" in the menu to the right under "Other Settings"
4. Modify your notification preferences for each type of content. You can choose to be notified via a pop-up window, notification list, email, or not at all.





Explore Content

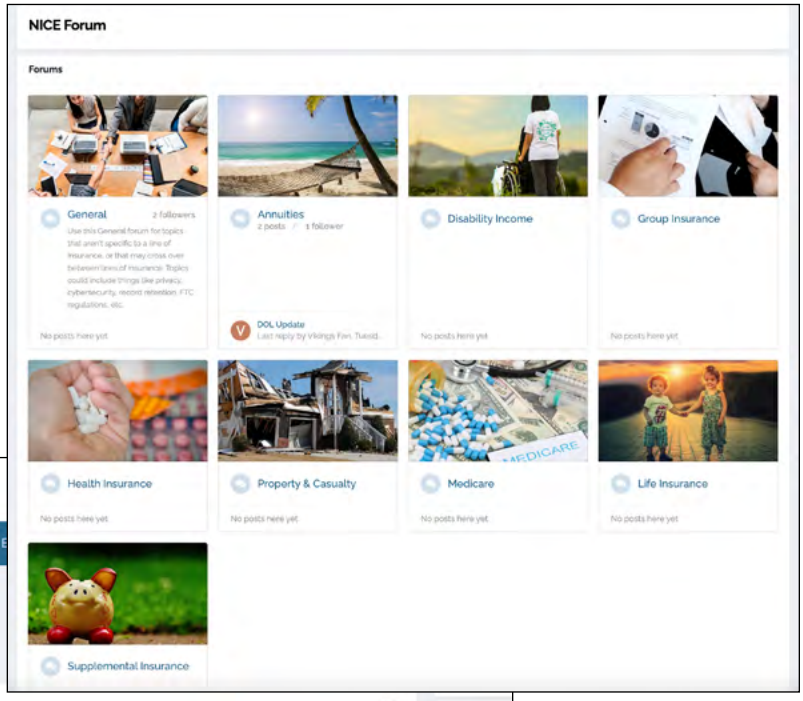
Forums

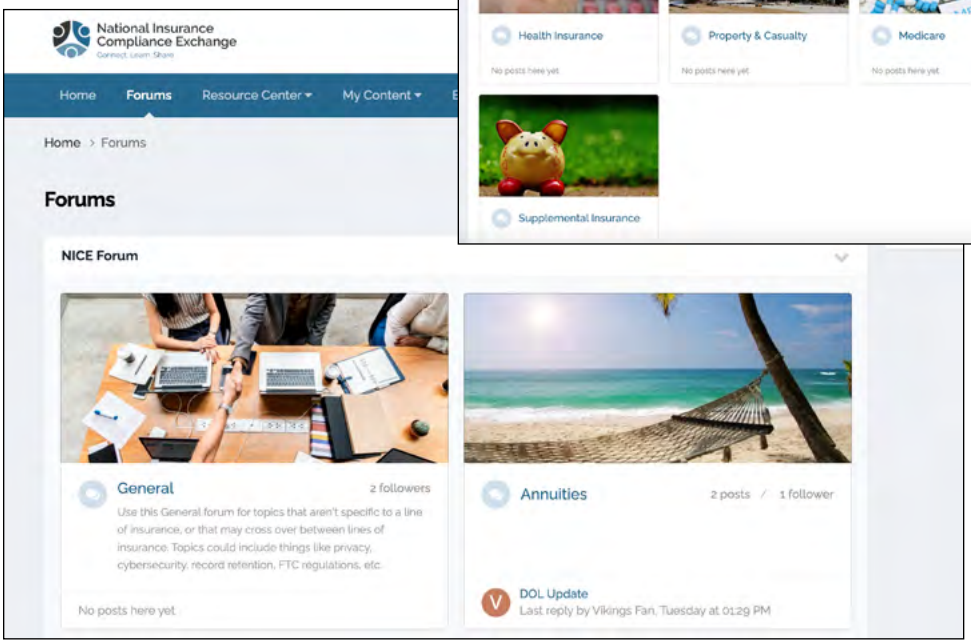
Forums are a dedicated space where members can raise questions, concerns, and ideas about shared interests and engage with industry colleagues.

Categories

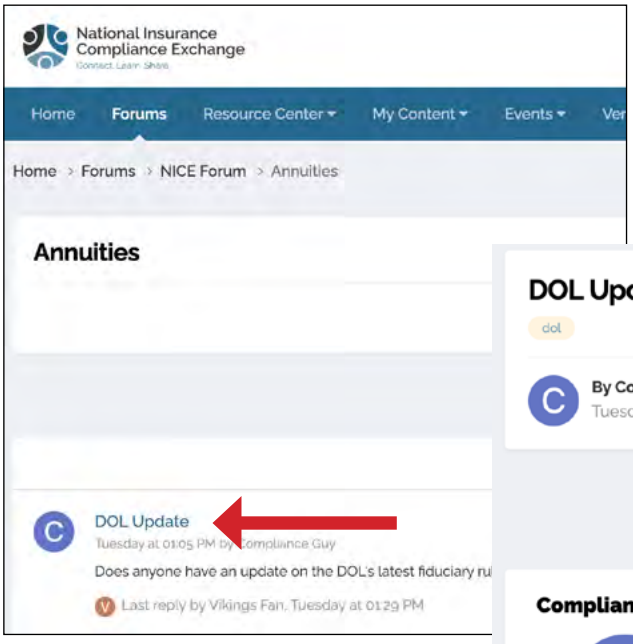
The NICE Forum is comprised of a number of sub-forums that are divided into categories:

- General
- Annuities
- Disability Income
- Group Insurance
- Health Insurance
- Property & Casualty
- Medicare
- Life Insurance
- Supplemental Insurance



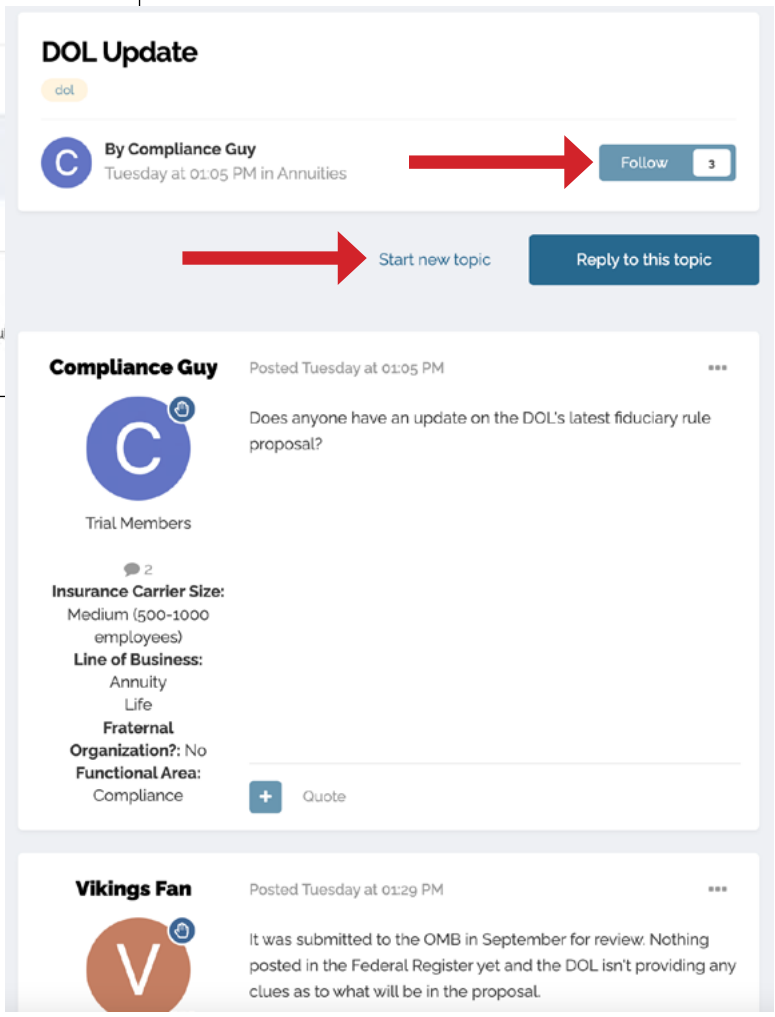


Topics



Click on a sub-forum to view its contents, which are organized by "Topics."

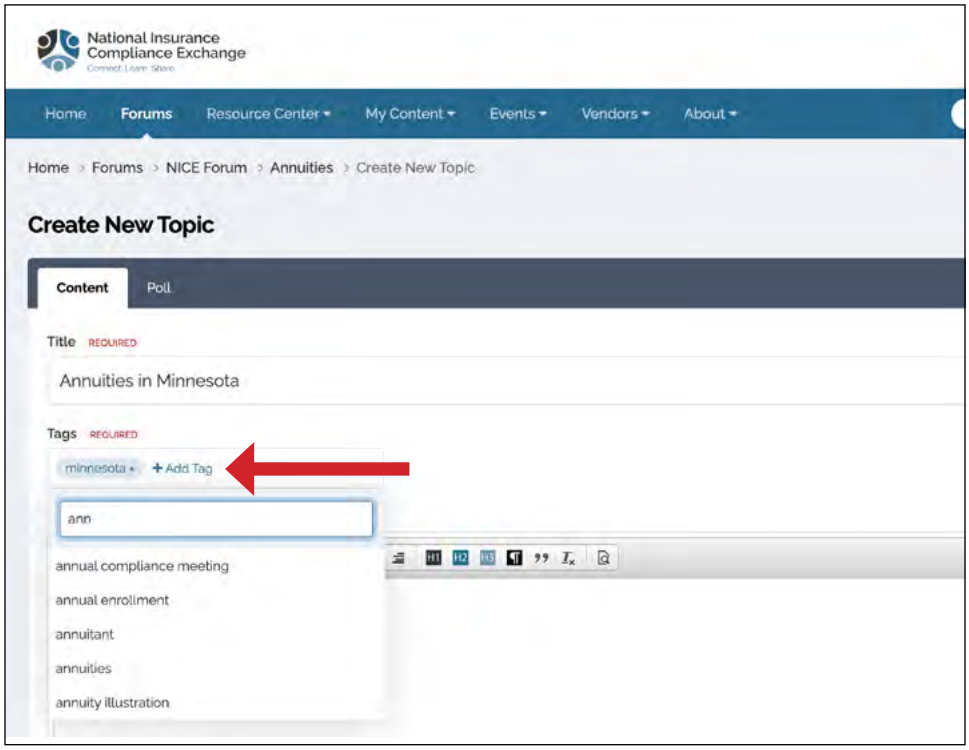
Click on a topic to view discussions/posts related to that topic.



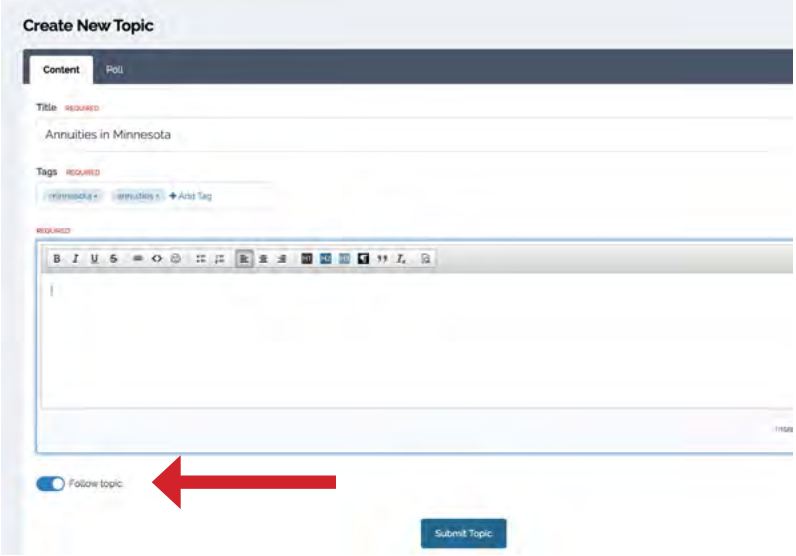
From here you can choose to follow a topic, reply to a topic, or start a new topic.

Tags

If you choose to start a new topic, **you must give it a title and select one or more "tags"** associated with that topic (this is to help others find your topic). Start typing in the "tags" field to see suggested tags. In the following example, typing in "ann..." brings up a number of suggestions:

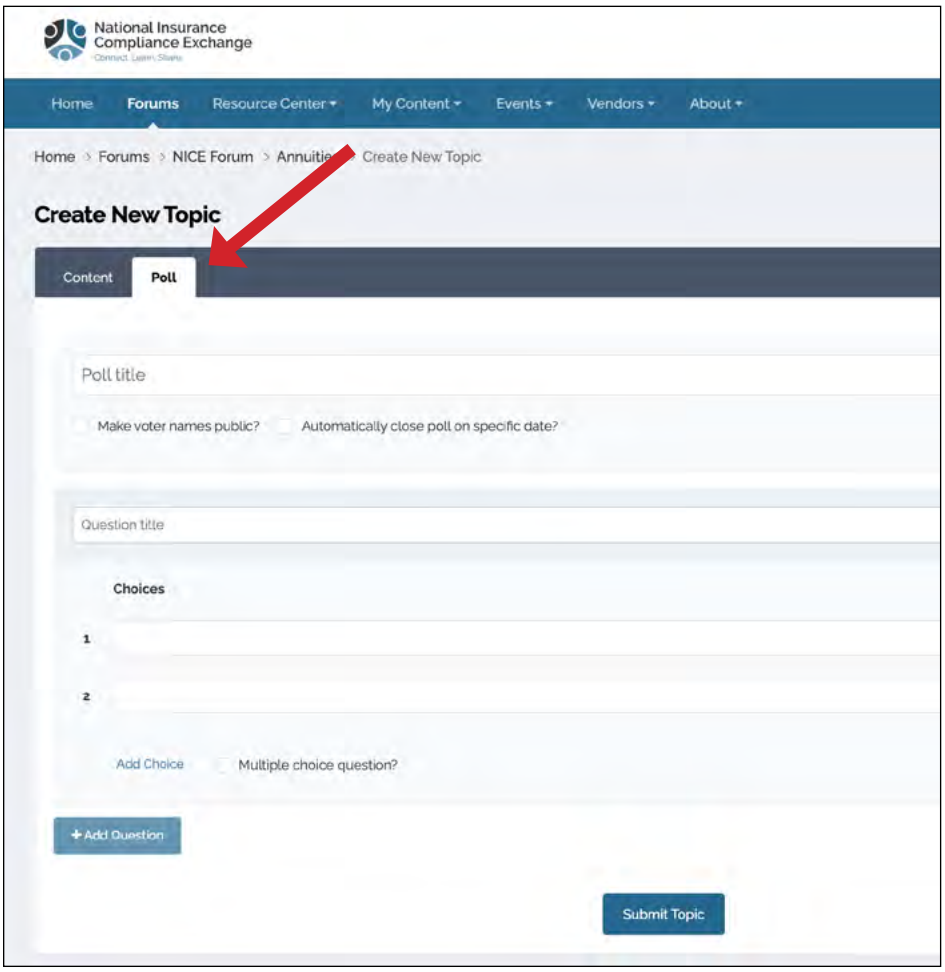


By default, you will automatically "follow" a topic when you start it. Uncheck this box to change this setting.



Polls

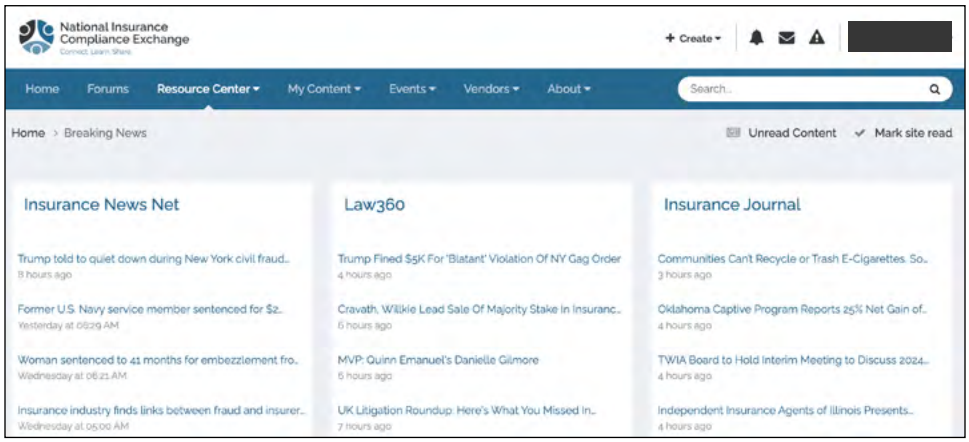
When creating a new topic, you have the option to also create a "poll," which allows you to pose one or more questions to other NICE Forum members:



Resource Center

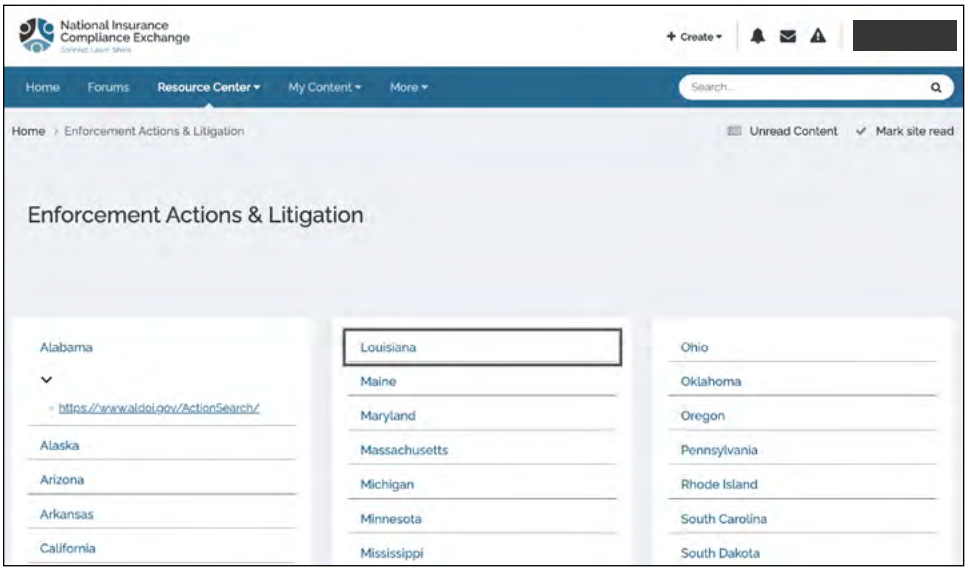
Breaking News

Browse the latest industry news from relevant publications.



Enforcement Actions & Litigation

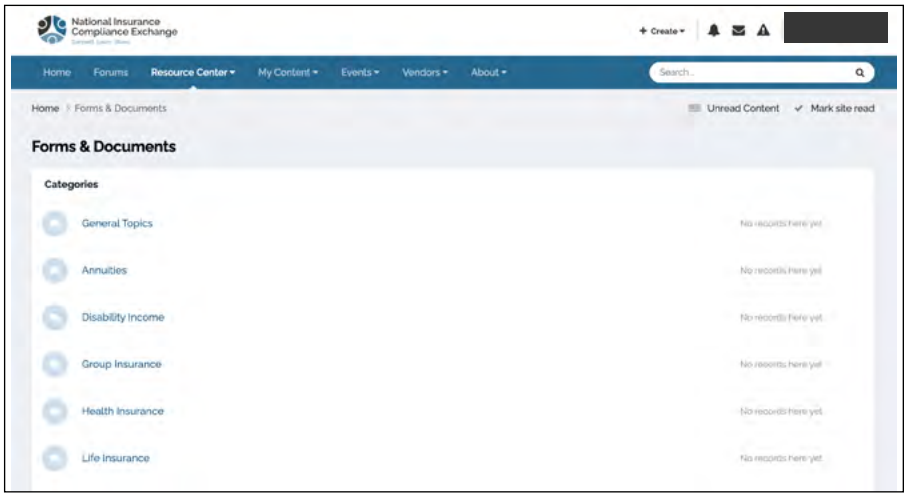
View enforcement actions and litigation by state.



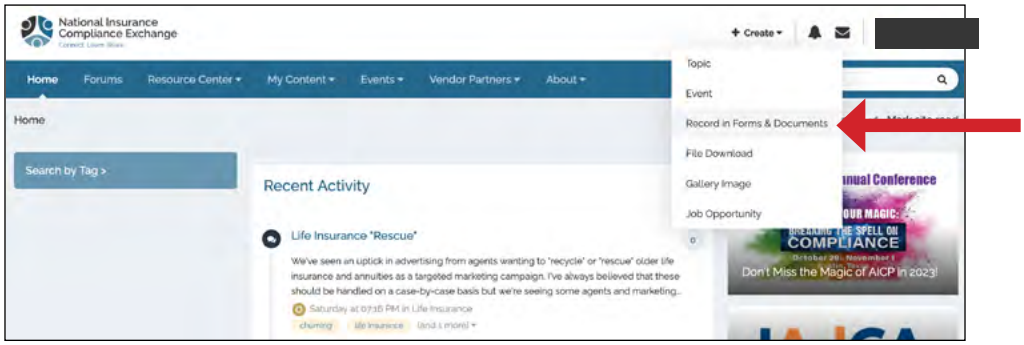
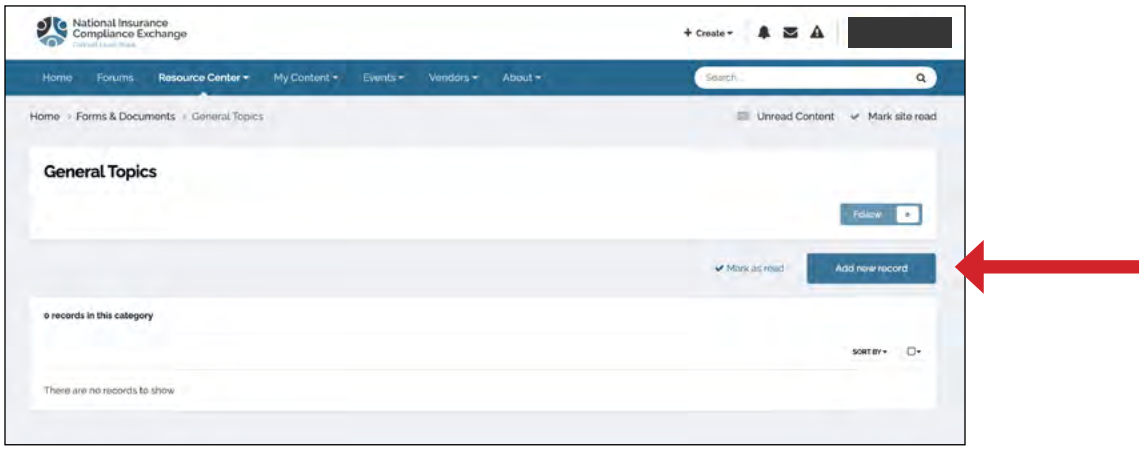
Forms & Documents

Find forms and documents in the following categories:

- General Topics
- Annuities
- Disability Income
- Group Insurance
- Health Insurance
- Life Insurance
- Medicare
- Property & Casualty Insurance
- Supplemental



Upload forms or documents to the Forum in one of two ways: 1) Click on "Create" in the upper right corner and select "Record in Forms & Documents"



2) Click on "Resource Center" in the top navigation bar, select "Forms & Documents," select a category, and click "Add New Record."